#### TRAIN TO PROGRESS CAMPS

### **TERMS AND CONDITIONS**

Thank you for using our website. By using our website, registering, booking or purchasing on our website, you are agreeing to these terms and conditions. Please read them.

The full name of our company is TRAIN TO PROGRESS REPEAT FOR SUCCESS LTD

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# Refund and Cancellation Policy and additional terms and conditions for all Camps:

- All bookings require a deposit of £50. The deposit is non-refundable under any circumstances. Places are non-transferable.
- The balance payment is due approx. 6 weeks prior to camp non-payment will result in the cancellation of your place.
- Cancellations made 28 days or more prior to camp will be issued a full refund, less deposit.
- Cancellations between 28 and 5 days prior to camp will be issued a 50% refund, less deposit unless your place can be filled from waiting list, then a full refund, less deposit, will be issued.
- Cancellation 5 days or less prior to camp, no refund unless your place can be filled from waiting list, then a full refund, less deposit, will be issued.
- If the Organisers cancel the Camp at short notice due to forces beyond our control, we will try to reschedule & honour your payments.
- All property remains the responsibility of the owner at all times.
- You use the facilities at your own risk & we do not accept liability for the loss damage in the respect of your vehicle, equipment, personal valuables, or property.
- Should the instructors have any doubt about the safety of a person due to capability, faulty tack/equipment or <u>any other reason</u>, the instructor may refuse to allow that person to take part until they are satisfied with amendments made.
- Groups will be made up in accordance with the information you provide on the booking form.
- Under 18's MUST be accompanied by an adult.
- Stables are provided & will be allocated; the floors are concrete. Bedding is NOT provided.
- You can bring your own bedding or shavings can be purchased on site via the organiser.
- All stables MUST be left completely empty. Please ensure you bring equipment to muck out.
- No horses are allowed in the hook up or camping area.
- Please do not muck out your transportation onto the lorry park, fields, or hedge lines.
- We do not condone any behaviour which is likely to intimidate, offend, insult, humiliate or discriminate against any other person on the ground of gender, race, disability, sexual orientation, or social background.

## Using traintoprogress.co.uk

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#### **Prices**

The price(s) of the services or products are displayed on our website at the time you place your order. All prices are subject to change without prior notice.

## **Viruses and Hacking**

You are responsible for maintaining your own hardware and software. This includes taking your own precautions against viruses. We cannot not guarantee that traintoprogress.co.uk content will be free from viruses and we're not responsible for any loss or damage that might happen when you use our website.

You must not attack or attempt to gain unauthorised access to traintoprogress.co.uk or any technology connected to it. You must not introduce any viruses or any other material that is harmful to our website.

# Linking to traintoprogress.co.uk

You must gain our permission if you want to:

- Say or indicate that you, your organisation or website is associated with traintoprogress.co.uk or our website.
- Charge people to click on a link to any page on traintoprogress.co.uk

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We don't make any guarantees that the advice in any of the content is right for you. You must make your own assessment as to whether to act on any guidance. We will not be liable for any loss caused because of you doing (or not doing) something as a result of viewing, reading or listening to our content.

We update our site regularly and change it at any time without notice.

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content.

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You can ask for content to be removed from traintoprogress.co.uk. We will remove it if for example, it breaches copyright law, our privacy promise or could be considered defamatory.

If you come across anything on our site which you think is abusive or inappropriate, please

report it to us so we can put it right.

**Changes to Services** 

We will contact you if we make a significant change to a product, or a service we are

providing to you to let you know.

We reserve the right to edit or remove content, learning and offers available as part of

subscription at any time.

Changes to terms and conditions

Our Terms and Conditions are subject to change from time to time.

By using traintoprogress.co.uk, you agree to be bound by whichever version of the Terms

and Conditions are published at such time.

Should we choose to change our Terms and Conditions, we will post the changes on this

page. Where the changes are significant, we may email registered users with new details.

**Governing Law** 

The Terms and Conditions regarding this website are governed by the laws of England and

Wales and all disputes shall be determined exclusively by the English Courts.

Train to Progress Repeat for Success Ltd, Valley View, Compton, Devon, England TQ3 1TD **Company Reg No: 13038017**